



# **TERMS OF USE**

## **SITE AND APP MEEP**

# TERMS OF USE SITE AND APP MEEP



**MEEP SOLUÇÕES S.A.**, a corporation duly organized and existing under the laws of Brazil, with its principal place of business in Belo Horizonte, State of Minas Gerais, registered with the CNPJ under No. 28.302.604/0001-01 (“MEEP”), is the owner of websites and services (“Pages”) associated with its various brands.

These Terms of Use govern access to and use of the website **[www.meep.com.br](http://www.meep.com.br)**, as well as other Pages and solutions provided by MEEP, and are binding upon every user (“User”).

# TERMS OF USE

## SITE AND APP MEEP



### 1. CONDITIONS OF ACCESS AND USE OF THE PAGE

#### 1.1 General Conditions

Access to and use of the Page are subject to full and unconditional acceptance of these Terms of Use, as well as compliance with all applicable laws, regulations, and generally accepted standards of good conduct. Likewise, the access to and use of the Page by the User are, as a rule, free of charge. However, certain services provided by MEEP and/or third parties through the Page may be subject to fees, in accordance with their respective terms of use, including the applicable forms and amounts.

#### 1.2 User Registration

The User may be required to register in order to access certain services or functionalities.

The User undertakes to provide true, accurate, current, and complete information, being solely responsible for any losses or damages arising from the provision of false, outdated, or inaccurate information, as well as for any unauthorized access to the Page resulting therefrom.

#### 1.3 Minors

For Users under legal age to be able to use the Page, their parents or legal guardians must authorize them, and such persons will be considered responsible for all acts performed by the minors, including in relation to the contents accessed, providing express and prominent consent for this purpose.

Since the Internet makes it possible to access content that may not be suitable for minors, Meep informs Users that there are mechanisms, especially search restrictions, that allow limiting access to certain materials by minors, which are of special use in these restrictions, although they are not infallible.

The Page related to Meep is not directed at, and should not be used by, children under the age of 18. Meep makes it clear, however, that the Page is intended only for Users aged 18 (eighteen) years or older. Meep, however, under no circumstances will be responsible for any access by minors to the Page, and if false or inaccurate information is provided by a User or by disrespecting the age classification indicated on the Page.

# TERMS OF USE

## SITE AND APP MEEP



### **1.4. Obligation to use the Page correctly**

By using Meep's Page, the User agrees to comply with Brazilian law and not produce, share, or transmit content that:

- a) Contradicts any rule of Brazilian law, or morality and generally accepted good customs;
- b) Encourages discrimination, hate, or violence against people or groups based on sex, race, religion, disability, nationality, or any other reason;
- c) Contains or makes available products, elements, messages, and/or services that are illegal, violent, pornographic, degrading, or generally contrary to the law, morality, and generally accepted good customs or public order;
- d) Are false, ambiguous, inaccurate, exaggerated, or untimely, so as to mislead or misdirect others regarding their subject or purposes;
- e) Are protected by any intellectual or industrial property rights belonging to third parties, unless the User has previously obtained authorization from the rights holders;
- f) Contain viruses or other physical or electronic elements that may damage or prevent the normal operation of the network, IT system, hardware, or software of third parties, or that may damage electronic documents and files stored on such equipment;
- g) Due to their characteristics (such as format, size, extension, etc.), cause difficulties in the normal operation of the Service. The User is solely responsible for any use of the Page and any content inserted.

### **1.5. Proper Use of Content and Intellectual Property**

The User agrees to use the Page and its content (texts, graphics, icons, images, photos, software, codes, etc.) respecting laws, morals, and these Terms.

All trademarks, commercial names, or logos on the Page are Meep's property and cannot be used without authorization.

# TERMS OF USE

## SITE AND APP MEEP



### **1.6. Anti-Spamming Policy**

The User is forbidden from:

- a) Collecting data for advertising without consent;
- b) Sending unsolicited e-mails;
- c) Sending chains or mass unsolicited messages;
- d) Using distribution lists improperly;
- e) Using collected data for illegal purposes. Users or third parties harmed by the receipt of unsolicited messages related to the Page may file a complaint with Meep at phone number +55 31 2533-6840.

### **2. TERM AND TERMINATION**

Access to the Meep Page is granted to the User for an indefinite period. Meep, however, may suspend or terminate access unilaterally, at any time and without prior notice, without any liability to the User.

Meep also reserves the right to refuse or withdraw access to the Page, at any time and without prior notice, on its own initiative or at the demand of a third party, to Users who violate these Terms.

### **3. DISCLAIMER OF WARRANTIES AND LIABILITY**

Due to technical and operational issues, Meep cannot guarantee the availability, reliability, and continuity of the Page. Thus, Meep shall not, under any circumstances, be liable for damages resulting from interruptions in access to the Page, or for failures in its operation, nor shall it be liable for the defrauding of utility that Users may attribute to the Page, nor for failures in access to the same.

Meep uses best practices to keep all data entered by the User safe, but does not guarantee that unauthorized third parties will not unlawfully access this information. Thus, Meep disclaims responsibility for damages that may result from unauthorized access.

# TERMS OF USE

## SITE AND APP MEEP



Meep does not guarantee the absence of viruses on the Page, nor of other elements that may cause alterations in the computer systems or in electronic documents and files stored in them. It disclaims responsibility for damages resulting from such elements.

Meep does not verify or control the use made by the User of the Page. Thus, Meep disclaims any responsibility for damages resulting from such use, whether due to the truthfulness, validity, or authenticity of the content, or due to the personality of the User.

#### 4. PROCEDURE IN CASE OF UNLAWFUL ACTIVITIES

If a User or a third party considers that there are facts or circumstances that constitute unlawful activity on the Meep Page, especially in case of violation of intellectual property rights or other rights, they must notify Meep containing:

- a) Personal data: name, address, phone number, and e-mail address of the claimant;
- b) Specification of the alleged illicit activity, particularly in the case of alleged violation of rights, with precise and complete indication of the protected contents;
- c) Facts or circumstances revealing the illicit nature of the activity;
- d) Express statement that the information is accurate and that the use of the content was unauthorized.

#### 5. GENERAL PROVISIONS

Any questions, requests, or communications regarding these Terms shall be addressed to MEEP through its official contact channel: [contato@meep.com.br](mailto:contato@meep.com.br).

Notifications and communications by Meep to the User shall be considered valid when sent to the User's address, e-mail, or through messages posted on the Page.

# TERMS OF USE SITE AND APP MEEP



## 6. APPLICABLE LAW AND JURISDICTION

These Terms of Use shall be governed by and construed in accordance with the laws of the Federative Republic of Brazil, especially Law nº 13.709, of August 14, 2018, regardless of conflict of laws provisions.

The courts of Belo Horizonte, State of Minas Gerais, are hereby elected as the sole and exclusive forum to settle any disputes arising out of or related to these Terms, with express waiver of any other jurisdiction, however privileged it may be.